

Lara Kfoury

Business Analyst

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Professional Summary:

Business Analyst with a strong foundation in software development, adept at delivering strategic enhancements and operational efficiencies across global projects. Skilled in gathering critical requirements and synthesizing complex technical data into actionable insights. My unique ability to bridge technical and business domains ensures the alignment of IT solutions with organizational goals, enhancing client satisfaction and project success.

Professional Experience:

IT Software Dev. Consultant | UN Food and Agriculture Organization, Remote June 2021 – May 2023

As a Software Development Consultant, I enhanced operational efficiencies and delivered strategic improvements for global projects. I gathered critical requirements, managed stakeholder expectations, and implemented data-driven solutions, aligning projects with business goals, and ensuring beneficiary satisfaction.

- Spearheaded the Kosovo Forest Information System's development and deployment, boosting stability by 90%, and contributed to requirement gathering and stakeholder feedback to create a strategic roadmap for ongoing enhancements.
- Orchestrated the recovery of a failing software project, fixing bugs, and developing enhancements under challenging conditions, which led to the successful completion of all expected deliverables.
- Managed cross-functional teams in demanding environments, delivering complex software solutions on schedule despite initial information gaps.
- Executed a critical refactoring project for the UN's global Fish Statistics system, ensuring on-time delivery of all software milestones with GIT version control.
- Pioneered the adoption of new web technologies and system administration, transitioning from a Java development background to becoming a proficient full-stack developer, thereby enhancing project versatility.
- Developed and deployed multiple software applications, achieving project goals through meticulous planning, agile methodologies, and active stakeholder engagement, thus enhancing operational efficiencies and client satisfaction.

Web Developer | UN Dev. Program, Office of State Admin. Reform, Lebanon June 2015 – Sept. 2020

As a Web Developer, I specialized in creating and maintaining digital solutions for government ministries in Lebanon, focusing on precise requirements gathering and stakeholder coordination. My efforts in deploying and supporting key systems like e-procurement and e-recruitment significantly enhanced operational efficiencies and aligned technology with organizational goals.

- Developed and hosted applications and websites, enhancing digital services across numerous ministries and public administrations in Lebanon, focusing on user requirements and seamless integration.

- Managed the E-Procurement System as the technical focal point, coordinating with BIP Solutions for system handover and documenting essential data for future organizational use, ensuring continuous system optimization based on user feedback.
- Played a key role in the E-Recruitment Project, maintaining software functionality, liaising with applicants to resolve application issues, and streamlining data reporting processes for effective candidate shortlisting.
- Supported the Solid Waste Software Project by installing and configuring the desktop application across 10 plants, tailoring the database setup to meet specific operational needs and user requirements.

Software Task Leader | SAB MED

Aug. 2007 – Oct. 2014

As a Business Analyst and Developer, I led the design and deployment of IT solutions tailored to business needs, including FATCA compliance for CMB Monaco. My work involved detailed requirement analysis, collaboration with international stakeholders, and problem-solving in application development, ensuring technology alignment with business objectives and enhanced system efficiency.

- Spearheaded a team in analyzing business requirements and designing tailored solutions for the FATCA project, resulting in a successful deployment at CMB Monaco after intensive collaboration with French stakeholders to fully understand their needs.
- Developed and sustained the J2EE web application, BSwing, focusing on aligning application functionalities with evolving business objectives through continuous feedback and requirement updates.
- Completed infrastructure optimization for various application servers (IBM WebSphere, JBOSS, Apache Tomcat), ensuring compatibility and efficiency by testing and adjusting infrastructure based on detailed analysis of system needs.

Education & Certifications:

Master Tech Degree | SimpliLearn, Remote | Expected Completion – Dec. 2024

Key Courses: Business Analysis, Data Scientist, Data Analysis, Big Data Engineer, Digital Project Manager, DevOps Engineer, Cloud Architect, Artificial Intelligence Engineer

Bachelor of Computer and Comm. Engineering: Software Engineering | Lebanese University Faculty of Engineering, Roumieh – Lebanon

Certifications: AWS Certified Developer, PMP, ITIL

Proficiencies:

Programming Language: JAVA (Advanced), WordPress, Drupal, SharePoint, HTML, CSS, JavaScript

Development Tools: Apache Tomcat, HTTP Server, JBoss, IBM WebSphere, GIS, Maven

Databases: MS SQL Server, MySQL, PostgreSQL, MS ACCESS

Frameworks: Spring, hibernate, Springboot

Version Control System: GIT, Bitbucket

Reporting Tools: BIRT, JASPER Reports, Crystal Reports

Languages: Fluent in English and French, Native Arabic.